

SERVICES AND CONDITIONS IN THE HOTEL

During their stay at the Grand Royal Aparthotel & Spa guests have the following services at their disposal:

- Room service (food orders are accepted until 22:00)
- Parking (upon availability)
- A la carte restaurant
- Lobby bar
- Spa center
- Ski wardrobe during the winter months for storage of personal ski equipment
- Free shuttle bus from the hotel to the gondola lift and back during the winter season (December to April)
- Laundry and dry cleaning (extra charge)
- Wi-Fi internet
- Transfer from / to Sofia Airport, contact our partners at www.hdairporttransfers.com

Check-in and check-out times

Check-in: after 2 p.m.

Check-out: until 11:00 a.m.

Early check-in or late check-out is subject to a surcharge and need confirmation by the hotel.

Pet Policy:

- Pets are allowed in the apartments only with prior information given about the breed and size. A fee for additional cleaning of BGN 30.00 per day applies.
- Accommodation is in an apartment on the ground floor
- Pets are not allowed in the period 01 December to 31 March (according to winter season time)
- Pets are not allowed in the hotel facilities

Smoking policy:

- All rooms are non-smoking; a fine is applied in case of violation.

Food & Beverage

- All hotel guests have breakfast included during their stay.
- Cooking in the hotel premises is prohibited. The kitchenette is for the convenience of hotel guests for making tea or coffee.

- Please note that all food and beverages available at the minibar must be paid extra when leaving the hotel.